





- To **treat all customers** as we would wish to be treated ourselves
- 2 To ensure you always receive friendly and honest support and advice
- To **never withhold** any facts or information
- To **never promise anything** that we are unable to deliver
- To agree service levels with you from the outset
- To have **complete transparency** in all our dealings
- To provide you with an accurate
   guide to your homes value and not to deliberately overvalue your home to win your business
- To ensure your complete satisfaction throughout.



making the difference...

## OUR WORD IS OUR BOND







**Award Winning Service** 



**Steve Wiggins**Director

30 years industry experience Married to Alison with 2 children - Ellen & Leo Enjoys fishing, cycling and keeps Koi carp Favourite Football team - Ipswich Town



Graham Hughes Director

22 years industry experience Married to Helen with 3 children Enjoys football and cycling Favourite Football team - Liverpool



Lee Mann Director

17 years industry experience
Married to Hannah with 2 children – Xavier & Lorenzo
Enjoys cricket, football and horse racing
Favourite Football team - Norwich



Chris Carline
Senior Sales Consultant

10 years industry experience Married to Elaine with 1 child - Max Keen Carp Angler Favourite Football Team - Manchester United



Jack Wilson Sales Consultant

Joined Bond Residential in 2015 Completed Level 2 NVQ in Sales & Marketing in 2016 Enjoys most outdoor sports Favourite Football Team - West Ham United



Helen Hughes Company Secretary

20 Years industry experience Married with 3 children - Joseph, Leah and Isla Enjoys reading and cooking Favourite holiday destination - Turkey



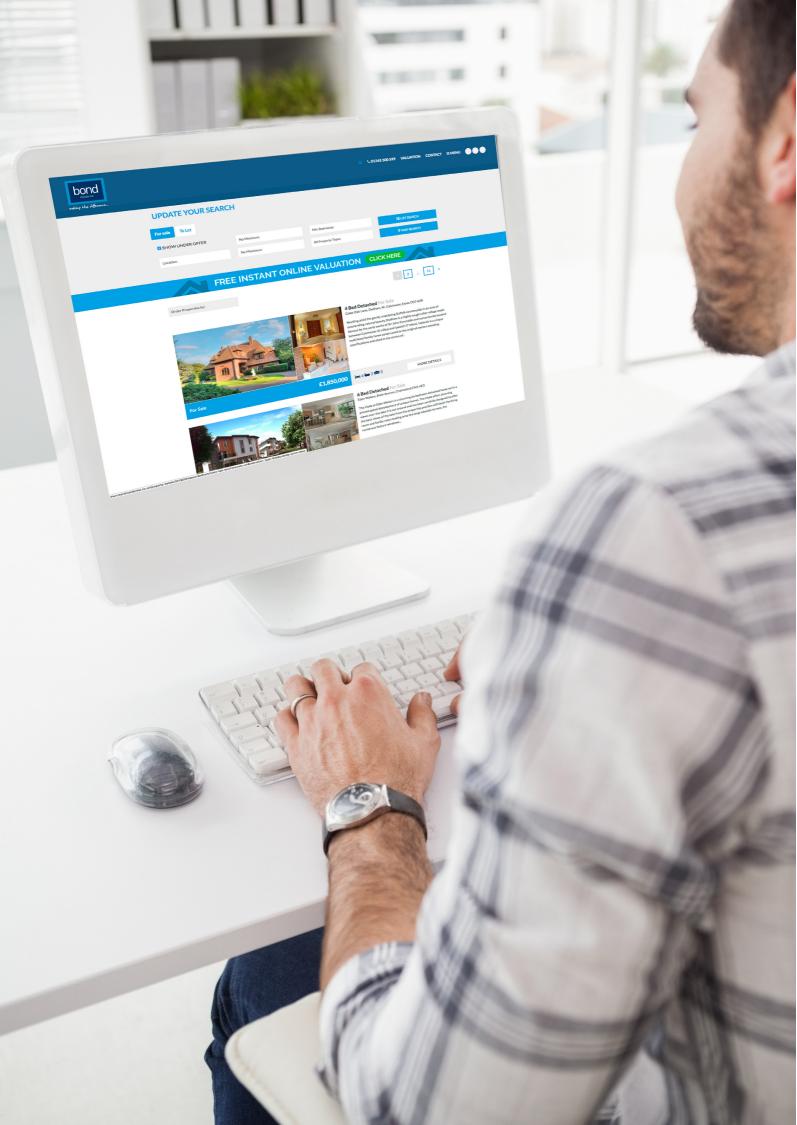
Michelle Goodwin Lettings Manager

11 years industry experience Lives with her son Jake near Grays in Essex Enjoys listening to music and local history Member of Friends City Networking



Hannah Mann Experienced Mortgage Adviser

14 years industry experience Married Lee in 2009 Enjoys spending quality time with her sons Xavier & Lorenzo Favourite TV programme - Million Dollar Listing



## The marketing of your property can be the defining difference between not only going from 'for sale' to 'sold' but also in getting you the price you want. Here is a summary of just some of the things that are waking the difference...

- Members of The Guild of Professional Estate Agents
- National Network of approximately 800 offices
- National Property Centre located in Park Lane, London
- Colour sales particulars with detailed floorplans
- Regional Property & Lifestyle Magazine distiributed to potential homebuyers in a 100 mile radius
- Extensive online marketing including Rightmove, Guildproperty.co.uk
   Bondresidential.co.uk and Bond Residential TV
- Social media marketing through Facebook and Twitter
- Viewings arranged with email and SMS text confirmation
- Fortnightly E-zine promoting your home to 1000's of potential buyers
- Feedback provided after every viewing
- Comprehensive monthly marketing reports
- Full financial qualification undertaken for all prospective buyers
- Open 7 Days a week











## Get the LONDON COVERAGE your property needs - showcase your home at our next LONDON EXHIBITION





A **bespoke** service tailored for individual homes

making the difference...





Our **experience**, **legal knowledge** and **innovative marketing** help ensure that we find a suitable and thoroughly referenced tenant for your property with the minimal fuss and delay. We can also tailor our comprehensive tenancy agreement to meet your own requirements.

## LETTINGS & MANAGEMENT



making the difference...



We dealt with a lot of agents in our search for a new home. Bond Residential followed up each and every viewing, sometimes making a number of calls to the viewers to obtain their feedback. This was then provided to us both verbally and via email.

The staff were all very friendly and helpful and particularly useful to get things moving and chase both our sale and purchase. Thank you!

Mr & Mrs Edmunds (Sellers)



You did everything we could have asked to sell our home quickly and we would gladly recommend you to anybody thinking of selling their property.

Incidentally I am still waiting to hear back from another agent, whom I contacted online four months ago. It took you less than one hour to respond!

Mr & Mrs Bolton (Seller)



The service provided by Michelle, has been very professional, efficient and friendly. She has kept us up to date with all developments from the first viewing through to our tenants moving in. A pleasure to deal with and I would highly recommend Bond Residential

Samantha A



In the last two years we have sold a house and rented out a new apartment through Bond Residential. We have received outstanding service from both Graham and Michelle and we would have no reservations about recommending them to our family and friends. A first class service.

Kate H



Excellent service received from Michelle in Lettings - her efficient, thorough and personable manner made the whole experience simple and stress free. \*\*\*\*

Sally M





Karen White
New Homes Sales Consultant

Over 25 years New Homes Experience Married with 2 grown up children Enjoys regularly walking her 2 dogs Loves cooking for get togethers with family and friends



Margaret Filmer New Homes Sales Consultant

20 years new homes experience Married with 2 sons Enjoys travelling and researching for holidays Keen gardener and enjoys reading detective stories



Paula Turner New Homes Sales Consultant

30 years new homes experience Has one grown up daughter Loves days out and going to the theatre Also enjoys swimming and travelling









**Residential Sales** 

43 New London Road, Chelmsford CM2 0ND

**Land & New Homes** Lettings & Property Management
78 New London Road, Chelmsford CM2 0NP





